

Exeter City Centre Strategy Consultation

Open until 29 June 2026

Consultation materials are available [online](#) or can be viewed at the Civic Centre (weekdays 9am–2pm), where hard-copy survey forms are also available.

What does the survey involve?

The main section of the online survey requires participants to **rank six themes** and then **rank all “priority actions”** under each theme.

Two problems arise:

- The survey assumes the city centre is **homogeneous**, so it does not allow residents to distinguish between priorities for, say, the High Street and priorities for **residential St James**.
- It does **not** allow opposition to any action. Every action must be ranked once, and none can be left out. The form will not progress unless all numbers are used.

In practice, this means the online survey forces respondents to **support all actions**, even if reluctantly.

Alternative ways to respond

The Minutes of the Council’s Executive Meeting (28 April) confirm that **alternative response formats, including written submissions, are accepted and encouraged**.

We suggest written responses are sent to the Strategic Director of Place:

Ian Collinson

Civic Centre, Exeter

Email: ian.collinson@exeter.gov.uk

Share your concerns with your councillors

We strongly encourage residents to copy their comments to our St James councillors, who will continue to raise these issues on our behalf:

- cllr.kevin.mitchell@exeter.gov.uk
- cllr.michael.mitchell@exeter.gov.uk
- cllr.tammy.palmer@exeter.gov.uk

Your responses will help ensure the Council understands that St James residents are **concerned, not ambivalent**, about the Strategy’s impact on our neighbourhood.